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PTO/SB/05 (05-03)
Approved for use through 04/30/2003, OMB 0651-0032
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Under the Paperwork Reduction Act of 1995, no persons are required to res

UTILITY PATENT APPLICATION **TRANSMITTAL**

(Only for new nonprovisional applications under 37 CFR 1.53(b))

pond to a collection of intorna	ation unless it displays a valid Olvib control number		
Attorney Docket No.	COS97046C1		
First Inventor	Greg Bjornberg et al.		
Title	System for Executing Advanced Interactive Voice Response Services Using Service-Independent Building Blocks		
Evoress Mail Lahel No.	ER028737135US		

APPLICATION ELEMENTS See MPEP chapter 600 concerning utility patent application contents.	Commissioner for Patents ADDRESS TO: Mail Stop Patent Application P.O. Box 1450 Alexandria VA 22313-1450					
1. X Fee Transmittal Form (e.g., PTO/SB/17) (Submit an original and a duplicate for fee processing) Applicant claims small entity status. See 37 CFR 1.27. 3. X Specification [Total Pages 33] (preferred arrangement set forth below) - Descriptive title of the invention - Cross Reference to Related Applications - Statement Regarding Fed sponsored R & D - Reference to sequence listing, a table, or a computer program listing appendix - Background of the Invention - Brief Summary of the Invention - Brief Description of the Drawings (if filed) - Detailed Description - Claim(s) - Abstract of the Disclosure 4. X Drawing(s) (35 U.S.C. 113) [Total Sheets 10] 5. Oath or Declaration [Total Sheets 3] 1 Newly executed (original or copy) b. X Copy from a prior application (37 CFR 1.63(d)) (for continuation/divisional with Box 18 completed) i. DELETION OF INVENTOR(S) Signed statement attached deleting inventor(s) name in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b). 6. X Application Data Sheet. See 37 CFR 1.76	7. CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix) 8. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary) a. Computer Reader Form (CRF) b. Specification Sequence Listing on: i. CD-ROM or CD-R (2 copies); or ii. Paper c. Statements verifying identity of above copies ACCOMPANYING APPLICATION PARTS 9. Assignment Papers (cover sheet & document(s)) 10. X 37 CFR 3.73(b) Statement Power of (when there is an assignee) Attorney 11. English Translation Document (if applicable) 12. X Information Disclosure Nettorney 13. X Preliminary Amendment 14. X Return Receipt Postcard (MPEP 503) (Should be specifically itemized) 15. Certified Copy of Priority Document(s) (if foreign priority is claimed) 16. Nonpublication Request under 35 U.S.C. 122 (b)(2)(B)(i). Applicant must attach form PTO/SB/35 or its equivalent. 17. Other:					
18. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in the first sentence of the specification following the title, or in an Application Data Sheet under 37 CFR 1.76:						
Continuation Divisional Continuation-in-part (CIP) of prior application No. O9/073,887 Prior application information: Examiner Ovidio Escalante Art Unit: 2645 For CONTINUATION OF DIVISIONAL APPS only; The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.						
Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label Number or Bar Code Label Number or Bar Code Label (Insert Customer Number or Bar Code Label (Insert Customer Number or Bar Code Label Number						
Name 255	37					
Address PATENT TRADE	MARK OFFICE					
City	Statė. Zip Code					
Country	elephone Fax					
Name (Print/Type) Brian C. Oakes	Registration No. (Attorney/Agent) 41,467					
Signature Bolan	Date 1/3/2003					

This collection of information is required by 37 CFR 1.53(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

PTO/SB/17 (01-03)
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Under the Paperwork Reduction Act of 19	95, no pers	sons are required t		mation unless it displays a valid OMB control number.
FEE TRANSMITTAL for FY 2003 Effective 01/01/2003. Patent fees are subject to annual revision. Applicant claims small entity status. See 37 CFR 1.27		Complet if Known		
		Application Number	NOT ASSIGNED	
		Filing Date	July 3, 2003	
		First Named Inventor	Greg Bjornberg et al.	
		Examiner Name	NOT ASSIGNED	
		- Art Unit	NOT ASSIGNED	
TOTAL AMOUNT OF PAYMENT	(\$)	750.00	Attorney Docket No.	COS97046C1
METHOD OF PAYMENT (check all that apply)		FEE CALCULATION (continued)		
Check Credit card Money Order	Other		. ADDITIONAL FEES	

METHOD OF PAYMENT (check all that apply)	FEE CALCULATION (continued)			
Check Credit card Money Other None	3. ADDITIONAL FEES			
Order Deposit Account:	Large Entity Small Entity			
Denosit		Fee Fee Fee Description Fee Paid		
Account Number	1051 130	2051 65 Surcharge - late filing fee or oath		
Deposit Account WorldCom, Inc.	1052 50	2052 25 Surcharge - late provisional filing fee or		
Name	1053 130	cover sheet 1053 130 Non-English specification		
The Commissioner is authorized to: (check all that apply). Charge fee(s) indicated below Credit any overpayments	1812_2,520	1812 2,520 For filing a request for ex parte reexamination		
Charge fee(s) indicated below Credit any overpayments Charge any additional fee(s) during the pendency of this application	1804 920*	1804 920* Requesting publication of SIR prior to		
Charge fee(s) indicated below, except for the filling fee	4005 4 0401	Examiner action		
to the above-identified deposit account.	1805 1,840*	1805 1,840* Requesting publication of SIR after Examiner action		
FEE CALCULATION	1251 110	2251 55 Extension for reply within first month		
1. BASIC FILING FEE	1252 410	2252 205 Extension for reply within second month		
Large Entity Small Entity	1253 930	2253 465 Extension for reply within third month		
Fee Fee Fee Fee Fee Description Fee Paid Code (\$) Code (\$)	1254 1,450	2254 725 Extension for reply within fourth month		
1001 750 2001 375 Utility filing fee	1255 1,970	2255 985 Extension for reply within fifth month		
1002 330 2002 165 Design filing fee 750.00	1401 320	2401 160 Notice of Appeal		
1003 520 2003 260 Plant filing fee	1402 320	2402 160 Filing a brief in support of an appeal		
1004 750 2004 375 Reissue filing fee	1403 280	2403 140 Request for oral hearing		
1005 160 2005 80 Provisional filing fee	1451 1,510	1451 1,510 Petition to institute a public use proceeding		
SUBTOTAL (1) (\$) 750.00	1452 110	2452 55 Petition to revive - unavoidable		
2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE	1453 1,300	2453 650 Petition to revive - unintentional		
Fee from	1501 1,300	2501 650 Utility issue fee (or reissue)		
Extra Claims below Fee Paid Total Claims 15 20** 0 X 18.00 = 0.00	1502 470	2502 235 Design issue fee		
Independent 3 211 0 v 84 00 1 0 00	1503 630	2503 315 Plant issue fee		
Claims U 3 = 10 1 10 10 10 10 10 10 10 10 10 10 10 1	1460 130	1460 130 Petitions to the Commissioner		
Large Entity Small Entity	1807 50	1807 50 Processing fee under 37 CFR 1.17(q)		
Fee Fee Fee Fee Description	1806 180	1806 180 Submission of Information Disclosure Stmt 8021 40 Recording each patent assignment per		
Code (\$) Code (\$) .1202 18 2202 9 Claims in excess of 20	8021 40	8021 40 Recording each patent assignment per property (times number of properties)		
1201 84 2201 42 Independent claims in excess of 3	1809 750	2809 375 Filing a submission after final rejection (37 CFR 1.129(a))		
1203 280 2203 140 Multiple dependent claim, if not paid	1810 750	2810 375 For each additional invention to be		
1204 84 2204 42 ** Reissue independent claims over original patent	1801 ,750	examined (37 CFR 1.129(b)) 2801 375 Request for Continued Examination (RCE)		
	1802 900	1802 900 Request for expedited examination		
1205 18 2205 9 Reissue claims in excess of 20 and over original patent	3002 300	of a design application		
SUBTOTAL (2) (\$) 0.00	Other fee (sp			
**or number previously paid, if greater; For Reissues, see above	*Reduced by	Basic Filing Fee Paid SUBTOTAL (3) (\$)		

SUBMITTED BY		*	(Complete (if applicable)
Name (Print/Type)	Brian C. Oakes	Registration No. 41,467	Telephone 202-736-6371
Signature	Bun C. Onlin		Date 7/3/2003

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

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